

ZO MOTORS Launches Nationwide 24/7 Road Assistance Network

Partnership with Japan Road Service to Provide Enhanced Customer Support and Peace of Mind for ZO MOTORS Drivers Across Japan

Tokyo, Japan – December 2, 2024 – ZO MOTORS Corp. (hereinafter "ZO MOTORS"), a leading fabless manufacturer of zero emission commercial vehicles, has announced a strategic partnership with Japan Road Service Co., Ltd. (JRS), a trusted provider of roadside assistance services. This collaboration, which takes effect on December 2, 2024, aims to launch a nationwide 24/7 road assistance network to ensure the safety and security of ZO MOTORS customers across Japan. Through this partnership, a dedicated call center and road service support system will provide prompt, reliable assistance 365 days a year, anytime and anywhere.



Meeting the Growing Demand for Reliable Roadside Assistance

As demand for carbon-neutral logistics solutions continues to rise, ZO MOTORS is expanding its presence across Japan with the launch of its new electric commercial vehicle, the ZM6. A key challenge in this expansion has been ensuring dependable, nationwide roadside assistance tailored to the specific needs of electric vehicles. With extensive expertise in supporting electric and zero emission vehicles, JRS is the ideal partner to help address this need.

The partnership is designed to provide ZO MOTORS customers with consistent, reliable roadside assistance, giving them peace of mind no matter where they are or when an issue arises.

Key Services Offered Through the Partnership

1. 24/7 Call Center

Drivers will have access to a dedicated support team available around the clock, every day of the year.



2. Comprehensive Coverage for All ZO MOTORS Vehicles
Full roadside assistance services will be available for all ZO MOTORS vehicles, ensuring peace of mind for every driver.
3. Nationwide Road Service Dispatch Network (JRS Net)
JRS operates a vast network of over 9,700 locations across Japan, ensuring rapid and effective response to roadside assistance needs.
Note: Service availability may vary in some remote areas, including certain islands.
4. Support on Highways and Major Roads
Assistance will be available for incidents occurring on both general roads and high-speed motorways, providing comprehensive coverage across the country.

Looking Ahead: Enhancing Services and Innovation

Through this partnership, ZO MOTORS plans to gather valuable insights from JRS's extensive support network and customer feedback, enabling the company to continuously improve its road assistance services. ZO MOTORS remains committed to developing innovative products and providing stress-free, reliable after-sales support for its customers.

In addition, ZO MOTORS is dedicated to contributing to a sustainable society by advancing the adoption of zero emission commercial vehicles and supporting Japan's transition toward carbon neutrality.

About Japan Road Service Co., Ltd.

Founded in June 1996. Japan Road Service Co., Ltd., operates a nationwide 24/7 service network with over 9,700 locations, specializing in roadside assistance for vehicle breakdowns and accidents.

Location: Tokyo Arts Center 4F, 1-4-1 Senju, Adachi-ku, Tokyo

Website: <https://www.j-rs.net/>



About ZO MOTORS Corp.

Founded in July 2023, ZO MOTORS is committed to advancing zero emission transportation solutions. With a KD factory in Cambodia and partnerships with OEMs across the U.S., Europe, and Southeast Asia, ZO MOTORS specializes in zero emission commercial vehicles supported by a comprehensive maintenance network. Committed to sustainability, the “ZO” in ZO MOTORS stands for “Zero Emission,” representing the company's mission to contribute to a sustainable and greener future.

Location: CURA GINZA 9F, 5-12-6 Ginza, Chuo-ku, Tokyo

Website: <https://www.zomotors.co.jp/>

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